

YOUR GUIDE TO A GREAT INTERVIEW

Applying for a Retail Sales position with T-Mobile?

Here's a quick guide on the application process and tips to get the most out of your interview.



1. Off to the races!

Your application and online assessment are complete, and we've reviewed your information. Our hiring team may schedule a pre-interview phone call to ask you a few questions about your experience and salary expectations.



2. Get to know us!

We love meeting candidates who know our story. As the Un-carrier, we're changing wireless for good and having fun doing it. Follow us in the news and on social media using **#BeMagenta** to stay current and be ready for your T-Mobile moment.



3. Let's meet!

If you're selected, we'll bring you in for an onsite interview. You may meet with a Retail Store Manager and team member, or speak with one of our District Managers. Either way, don't forget to dress professionally and bring your resume.



4. Questions...questions

Getting to know you means asking about:

- Your past work experience and how it relates to this position.
- How you deal with change, stress, or tough customer situations.
- For management candidates, we may ask how you plan to make a difference on our team.



5. What's on your mind?

We think it's a good thing when interviewees ask us great questions, like:

- What long-term opportunities are available for me at T-Mobile?
- What has your experience at T-Mobile been like?
- What are the biggest keys to success in this position?



6. Seriously...have fun!

Interviewing with the Un-carrier means you're in for a unique and fun experience. Showing your enthusiasm for our business—and this position—goes a long way with us. So relax, be the awesome person you are, and let's have a great interview!

Find bold opportunities and apply today at: tmobile.careers



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